The University of Southern Mississippi is seeking proposals for the renewal of the currently deployed Cisco Collaboration Solutions. At this time USM is not seeking to do major infrastructure upgrades or equipment purchases.

Vendors should provide responses for the following:

**Cisco Call Manager, Unity & Webex Meetings**

5-Year Paid Annual Flex Agreement beginning February 3rd 2025 through February 2nd 2030.

* (2058) Knowledge Workers
	+ (2058) EntW On-Premises calling Version 15
	+ (2) Unified Attendant Console Advanced
	+ (2058) EA Webex Meetings for Education
	+ (5) Webex Video Integration for MS Teams CVI Per Active Device
	+ (40) On Premises Telepresence Room Licenses for EA
	+ Basic Support

For Complete List of parts, components and details please review the Build of Materials for accuracy.

**Cisco Contact Center Express**

5-Year Paid Annual Flex Agreement beginning February 10th 2025 through February 2nd 2030

* (7) On-Premises UCCX Premium Concurrent Agent
* (33) On-Premises UCCX Standard Concurrent Agent
* On-Premises UCCX Std & Prem Media Kit v12.5
* Solution Support for Collaboration

For Complete List of parts, components and details please review the Build of Materials for accuracy.

**Cisco TelePresence Management Suite**

One-Time Purchase with support co-termed from Feb 2, 2025 to Jan 31, 2027

* (1) Cisco TelePresence Management Suite- includes 10 Systems
* (2) Cisco TMS – Additional 25 Direct Managed Systems
* (1) SWSS Upgrades TMS Mgmt Suite SW Lic-Incl 10 Syss
* (2) SWSS Upgrades TMS Management Suite – Addl 25 Systems

For Complete List of parts, components and details please review the Build of Materials for accuracy.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Line Number** | **Part Number** | **Smart Account Mandatory** | **Description** | **Pricing Term** | **Qty** |
|   | **5 Year - Paid Annually - Feb 3, 2025 to Feb 2, 2030** |   |
| **1.0** | **A-FLEX-3** | - | Collaboration Flex Plan 3.0 |   | 1 |
| 1.1 | SVS-FLEX-SUPT-BAS | - | Basic Support for Flex Plan | 1 | 4116 |
| 1.2 | A-FLEX-EAPL | - | EntW On-Premises Calling | 1 | 2058 |
| 1.3 | A-FLEX-CUAC-A | - | Unified Attendant Console Advanced | 1 | 2 |
| 1.4 | A-FLEX-CVI-ROOMS | - | Webex Video Int for MS Teams CVI per Active Device | 1 | 5 |
| 1.5 | A-AUD-VOIP | - | Included VoIP (1) | 1 | 1 |
| 1.6 | A-AUD-EDGEAUD-USER | - | Webex Edge Audio (1) | 1 | 2058 |
| 1.7 | A-AUD-TOLLDIALIN | - | Meetings Toll Dial-In Audio (1) | 1 | 2058 |
| 1.8 | A-ASSIST-ADD-SM | - | AddOn Assist Support for Small Events |   | 1 |
| 1.9 | A-ASSIST-CXL | - | Cancellation for Events Assist |   | 1 |
| 1.10 | A-ASSIST-STD-SM | - | Standard Event Assist for Small Events |   | 1 |
| 1.11 | A-ASSIST-PRM-SM | - | Premium Assist for Small Events |   | 1 |
| 1.12 | A-ASSIST-ADD-LG | - | AddOn Support Assist for Large Events |   | 1 |
| 1.13 | A-ASSIST-ADD-MD | - | AddOn Support Assist for Medium Events |   | 1 |
| 1.14 | A-ASSIST-PP-LG | - | Premium Plus Assist for Large Events |   | 1 |
| 1.15 | A-ASSIST-PP-MED | - | Premium Plus Assist for Medium Events |   | 1 |
| 1.16 | A-ASSIST-PP-SM | - | Premium Plus Assist for Small Events |   | 1 |
| 1.17 | A-ASSIST-PRM-MED | - | Premium Assist for Medium Events |   | 1 |
| 1.18 | A-ASSIST-TMA-LG | - | Technical Monitoring Assist for Large Events |   | 1 |
| 1.19 | A-ASSIST-TMA-MED | - | Technical Monitoring Assist for Medium Events |   | 1 |
| 1.20 | A-ASSIST-TMA-SM | - | Technical Monitoring Assist for Small Events |   | 1 |
| 1.21 | A-FLEX-EAM-E | - | EA Meetings for Education | 1 | 2058 |
| 1.22 | A-FLEX-SME-S | - | Session Manager (1) | 1 | 1 |
| 1.23 | A-FLEX-SRST-E | Yes | SRST Endpoints (1) | 1 | 4116 |
| 1.24 | A-FLEX-P-EA | Yes | On-Premises Smart License - EA (1) | 1 | 2470 |
| 1.25 | A-FLEX-P-DEV | Yes | Telepresence Room Smart License (1) | 1 | 40 |
| 1.26 | A-FLEX-P-ACC | Yes | Access Smart License (1) | 1 | 412 |
| 1.27 | A-FLEX-P-CA | Yes | Common Area Smart License (1) | 1 | 1029 |
| 1.28 | A-FLEX-P-UCXN | Yes | Unity Connection Smart License (1) | 1 | 2470 |
| 1.29 | A-FLEX-P-ER | Yes | Emergency Responder Smart License (1) | 1 | 6174 |
| 1.30 | A-FLEX-CL-CA | - | Webex Calling Common Area Entitlement | 1 | 1029 |
| 1.31 | A-FLEX-EXP-PAK | - | Expressway Product Authorization Key (1) | 1 | 1 |
| 1.32 | A-FLEX-C-DEV-ENT | - | Cloud Device Registration Entitlement | 1 | 4940 |
| 1.33 | A-FLEX-MSUITE-ENT | - | Cloud Meetings Entitlement | 1 | 2470 |
| 1.34 | A-FLEX-NBR-STG | - | Webex Cloud Recording Storage Entitlement | 1 | 2058 |
| 1.35 | A-FLEX-MSG-ENT | - | Messaging Entitlement | 1 | 4940 |
| 1.36 | A-FLEX-FILESTG-ENT | - | File Storage Entitlement | 1 | 98784 |
| 1.37 | A-FLEX-PROPACK-ENT | - | Pro Pack for Cisco Control Hub Entitlement | 1 | 4940 |
| 1.38 | A-FLEX-EXP-RMS-S | Yes | Expressway Rich Media Session included with Flex (1) | 1 | 412 |
| 1.39 | A-FLEX-SW-15-K9 | - | On-Premises SW Bundle v15 | 1 | 1 |
| 1.40 | A-SW-EXPWY-15X-K9 | - | Expressway Version 15 Restricted Software | 1 | 1 |
| 1.41 | A-FLEX-EDU-CUST | - | Education Customer | 1 | 1 |
|   |  |   |   |   |   |
|   | **Contact Center Express - 5 Year - Paid Annually - Feb 10, 2025 to Feb 2, 2030** |   |
| **2.0** | **A-FLEX-3-CC** | - | Flex 3.0 for Contact Center |   | 1 |
| 2.1 | SVS-CSS-SUPT-SSPT | - | Solution Support for Collaboration | 1 | 1 |
| 2.2 | A-FLEX-CCX-P-C | - | On-Premises UCCX Premium Concurrent Agent | 1 | 33 |
| 2.3 | A-FLEX-CCX-S-C | - | On-Premises UCCX Standard Concurrent Agent | 1 | 7 |
| 2.4 | A-FLEX-05-12.5-K9 | - | On-Premises UCCX Std & Prem Media Kit v12.5 | 1 | 1 |
| 2.5 | A-FLEX-CCX-S-AGT | Yes | On-Premises UCCX Standard Agent License Smart Licensing | 1 | 7 |
| 2.6 | A-FLEX-CCX-P-AGT | Yes | On-Premises UCCX Premium Agent License Smart Licensing | 1 | 33 |
| 2.7 | A-FLEX-CCX-SVR | Yes | On-Premises UCCX Standard & Premium Server Smart Licensing | 1 | 1 |
|   |  |   |   |   |   |
|   | **TMS - Support from Feb 2, 2025 to EOSL Jan 31, 2027 - One-Time Purchase** |   |
| **3.0** | **CTI-TMS-SW-K9** | - | Cisco TelePresence Management Suite - Includes 10 Systems |   | 1 |
| 3.0.1 | CON-ECMU-CTITMSSW | - | SWSS UPGRADES TMS Mgmt Suite Svr Lic-Incl 10 Syss**Start Date 02-Feb-2025 End Date 31-Jan-2027** |   | 1 |
| 3.1 | LIC-TMS-25 | - | Cisco TMS - Additional 25 Direct Managed Systems |   | 2 |
| 3.1.0.1 | CON-ECMU-LICTMS25 | - | SWSS UPGRADES TMS Management Suite - Addl 25 Systems**Start Date 02-Feb-2025 End Date 31-Jan-2027** |   | 2 |
| 3.2 | LIC-TMS-APL-S80100 | - | TMS Serial Number included with Base Software |   | 1 |
| 3.3 | SW-TMS-15.X-K9 | - | TMS Base Software Image Version 15.X |   | 1 |
| 3.4 | LIC-TMS-10-INCL | - | Cisco TMS - included 10 System License |   | 1 |
| 3.5 | LIC-TMS-SW-PAK | - | TMS PAK for Configuration Use |   | 1 |